

RECEIPT



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

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FEB 03 1999

Group 2700

Applicants: **Craig REDING, Menno AARTSEN,  
Lisa M. AMGBERGER, Constance CARLSON,  
Suzi LEVAS, Mike METAXAS, Jan STEIN,  
Rao TANUKU, Thea TURNER**

Case: **Nynex-27/CIP3**

Serial No.: **09/154,965**      Filed: **September 17, 1998**

Group Art Unit: **2761**

Examiner:

Title: **METHODS AND APPARATUS FOR AUTOMATING THE SERVICING  
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING  
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION**

Assistant Commissioner for Patents  
Washington, D. C. 20231

S I R:

**REQUEST FOR CORRECTED FILING RECEIPT**

Applicants enclose herewith a copy of the filing receipt received in the above-captioned application and request that a new filing receipt be issued to indicate the correct order of the inventor's name and the correct wording of the title of the patent, as shown below:

**Menno AARTSEN, (not Aartsen Menno)**

**METHODS AND APPARATUS FOR AUTOMATING THE SERVICING  
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING  
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION**

A copy of the filing receipt with the corrections sought, as shown in red, is also enclosed.

An early issuance of a corrected filing receipt is respectfully requested.

Inasmuch as the applicants submit that these errors were introduced through no fault of the applicants, the applicants believe that no fee is due for the corrected filing receipt. If a fee is due, kindly charge the entire cost, as appropriate, to deposit account number 13-3083. To facilitate that charge, a duplicate copy of this paper is enclosed herewith.

Respectfully submitted,

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**FEB 03 1999**

January 15, 1999

Michael P. Straub  
Michael P. Straub, Attorney  
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**Group 2700**

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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **January 15, 1999**, with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Michael P. Straub  
Signature

36,441  
Reg. No.

FILING RECEIPT

CORRECTED



UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark Office  
ASSISTANT SECRETARY AND COMMISSIONER  
OF PATENTS AND TRADEMARKS  
Washington, D.C. 20231

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTORNEY DOCKET NO.	DRWGS	TOT CL	IND CL
09/154,965	09/17/98	2761	\$1,266.00	NYNEX27/CIP3	13	32	4

007265

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Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Application Processing Division's Customer Correction Branch within 10 days of receipt. Please provide a copy of the Filing Receipt with the changes noted thereon.

## Applicant(s)

CRAIG REDING, MIDLAND PARK, NJ; ~~AARTSEN MENNO~~,  
ARLINGTON, VA; LISA M. AMBERGER, OSSINING, NY; CONSTANCE  
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TANUKU, NANUET, NY; THEA TURNER, EVANSTON, IL.

Menno AARTSEN

CONTINUING DATA AS CLAIMED BY APPLICANT-  
PROVISIONAL APPLICATION NO. 60/059,081 09/16/97

FOREIGN FILING LICENSE GRANTED 09/30/98

## TITLE

METHODS AND APPARATUS FOR AUTOMATING THE SERVICING OF TELEPHONE CALLS  
INCLUDING REQUESTING DIRECTIONAL AND/OR  TYPES OF INFORMATION

PRELIMINARY CLASS: 705

OTHER

DATA ENTRY BY: RORIE, DEANNA

TEAM: 03 DATE: 12/18/98

FILING RECEIPT

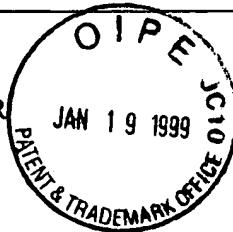
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